

Prof. Dr. Hatice CAMGÖZ AKDAĞ completed her Ph.D. in Quality at Brunel University, School of Engineering, United Kingdom, her MBA at Eastern Mediterranean University, Northern Cyprus, and her undergraduate studies in the Department of Management at Boğaziçi University, Türkiye. Since 2020, she has been serving as the Head of the Department of Management Engineering at Istanbul Technical University (ITU) Faculty of Management.

Throughout her academic career, Prof. Dr. Camgöz Akdağ has held numerous significant positions. Between 2016 and 2020, she served as ITU Rector's Advisor, focusing on quality management and business development, and from 2018 to 2020, she chaired the ITU Career Center. Since 2016, she has been the head of the ITU Health Systems Management Program and served as ITU Quality Coordinator in 2016-2017 and 2019-2020.

In addition to her academic and administrative roles, she has held various positions, including membership in the ITU Construction Management Informatics Master's Program Executive Board (2018–ongoing), the ITU Graduate School of Science, Engineering, and Technology Management Engineering Executive Board (2015–2019), Erasmus Coordination for Management Engineering (2015–2018), and the ITU Science Center Management Board (2015–2017). Since 2013, she has been a member of the ITU Management Engineering Scholarship Commission, and since 2019, she has been coordinating the ITU SUNY Business (UOLP) Program. She also serves as a Faculty Board Member (2017–ongoing) and Faculty Executive Board Member (2019–ongoing) at the ITU Faculty of Management.

Prof. Dr. Camgöz Akdağ contributes to international projects and has been the coordinator of the Jean Monnet Module titled “European Leadership in Sustainability Management – EULead_SusMan” under the European Commission's Erasmus+ Program since 2024. As a pioneer in sustainability, she designed and coordinates the Sustainability Management Specialist Certification Program at ITU Continuing Education Center (ITUSEM).

Her research interests include sustainability, sustainability management, sustainability reporting, ESG indices, value-added activities, lean management, lean healthcare practices, healthcare quality, clinical process mapping, patient flow mapping, particularly improving patient flow in breast cancer centers, and machine learning applications for breast cancer diagnosis and patient/survivor follow-up. She has conducted projects, research, and consultancy in these areas.

Prof. Dr. Camgöz Akdağ has numerous publications and has received four Best Paper Awards from international conferences on topics such as quality, sustainability, Six Sigma, and benchmarking. She is a member of prestigious organizations like ASQ (American Society of Quality), CSQ (Canadian Society of Quality), and ASEM (American Society of Engineering Management). She has supervised 22 master's and 8 doctoral students and contributed to academia with 53 international publications, 87 full-text international conference proceedings, 33 book chapters, and 3 edited books.

Her research projects include the Jean Monnet Module "EULead_SusMan" (2024–ongoing) under the European Commission's Erasmus+ Program, as well as numerous scientific projects in health, sustainability, and logistics. Her work particularly focuses on lean process design, patient satisfaction, and sustainable supply chain management in the healthcare sector.

Prof. Dr. Camgöz Akdağ has actively participated in symposiums and scientific committees, including the "International Symposium for Production Research" and the "National Healthcare Forum" since 2017, serving as a scientific committee member and organizational committee chair. Recognized with several awards, she was named "Innovative Healthcare Professional of the Year" at the 2021 Doctor Club Awards. Her academic achievements have earned her awards such as the "Best Paper Award" and "Excellent Paper Award." Known for her innovative approaches in quality management, patient satisfaction, and healthcare, she is an exemplary academic and researcher with outstanding scientific productivity, leadership qualities, and international success.